

## **TERMS AND CONDITIONS**

### 1. Introduction

These Terms and Conditions govern your use of the Supply Sphere Solutions website and the purchase of any products from us. By accessing this website or placing an order, you agree to be bound by these Terms.

### 2. Company Information

Supply Sphere Solutions is a South African-based sourcing, procurement, and supply business providing construction materials, finishes, and general goods, including imported products.

### 3. Eligibility to Use the Website

By using this website, you confirm that you are at least 18 years old or have the consent of a legal guardian.

### 4. Product Description and Accuracy

We take reasonable steps to ensure that all product descriptions, images, and specifications are accurate. However:

- Variations may occur due to supplier differences
- Imported products may differ slightly from displayed images
- Colours and finishes may vary

We do not guarantee exact matches unless explicitly stated.

### 5. Pricing and Payment

- All prices are in South African Rand (ZAR)
- Prices may change without notice
- Full payment is required before order processing
- Errors in pricing may result in order cancellation and refund

### 6. Orders and Acceptance

- Placing an order constitutes an offer to purchase
- We reserve the right to accept or reject any order
- Orders are only confirmed once payment is received

## 7. Sourcing and Imported Goods

Certain products are sourced locally or internationally on demand. By purchasing, you acknowledge that:

- Lead times may vary
- Delays may occur due to suppliers, customs, or logistics
- We are not liable for delays outside our control

## 8. Risk and Ownership

Ownership of goods passes to the customer upon full payment. Risk passes upon delivery or collection.

## 9. Limitation of Liability

To the fullest extent permitted by law:

- We are not liable for indirect or consequential damages
- Our liability is limited to the value of the purchased product
- We are not responsible for losses resulting from improper use or installation

## 10. Indemnity

You agree to indemnify and hold harmless Supply Sphere Solutions against any claims arising from misuse of products or breach of these Terms.

## 11. Product Use and Installation

Products must be used and installed correctly. We are not responsible for damages caused by:

- Incorrect installation
- Failure to follow guidelines
- Use outside intended purpose

## 12. Intellectual Property

All content on this website remains the intellectual property of Supply Sphere Solutions and may not be used without permission.

## 13. Governing Law

These Terms are governed by the laws of South Africa.

## 14. Amendments

We reserve the right to amend these Terms at any time. Continued use of the website constitutes acceptance of updated Terms.

